



Release Notes

Blackout Knowledge Module® for PATROL® by Sentry Software™

Version 1.0.01

May 26, 2005

Sentry Software is releasing version 1.0.01 of the Blackout Knowledge Module® for PATROL® product. These release notes provide information about the enhancements and resolved problems in this release. The information in this document supplements and supersedes information in the Blackout KM product manuals.

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What's New

Description
<p>A new SEN_BO_COMMIT class has been added to the package. When loaded, this class allows the PATROL administrator to commit the Blackout KM from the Developer Console to the Agents.</p> <p>The SEN_BO_COMMIT class does not need to be loaded in normal operation of the product and it is not included in the KML file.</p> <p>Warning: It is strongly recommended not to use the “Commit KM” mechanism to distribute KMs over a network.</p>
<p>On-line help has been added.</p>
<p>The product has been certified BMC Software MarketZone Product by Veritest</p>

What's Changed

Description
<p>The “No Threshold” blackout method has been greatly improved to handle parameters that are dynamically activated by a KM. The “No Threshold” blackout method now disables thresholds on all of the parameters of an instance, even if these parameters are not activated when the blackout starts.</p> <p>This is extremely useful to blackout classes like the NT_SERVICES class that dynamically activates the SvcDown parameter when it detects a failed service.</p> <p>“No threshold” is now the recommended method when blackouting one or more instances of a particular class.</p>
<p>In some case, when thresholds were manually modified, some thresholds options were incorrectly set back at the end of the blackout when using the “no threshold” method.</p>

Corrected problems

Tracking number	Description
	The blackout start and stop hour were not always properly displayed in the “Show settings” Menu command.

Open Issues and Resolutions

None.

Product Documents

The following documents support the product:

- *Blackout Knowledge Module for PATROL by Sentry Software – User Guide*
- *Blackout Knowledge Module for PATROL by Sentry Software – Installation Guide*
- *Blackout Knowledge Module for PATROL by Sentry Software – Reference Guide*

To view the latest Sentry Software books and release notes, visit the Support Web page at <http://www.sentrysoftware.net/support.asp>

Customer Support

If you have problems with or questions about a Sentry Software product, go to the Sentry Software Support page at <http://www.sentrysoftware.net/support.asp>. You can view and download product documents, release notes, frequently asked questions, and related information from the Support Web site.

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