



# Release Notes

## **Blackout Knowledge Module® for PATROL® by Sentry Software™**

**Version 1.0.01**

**May 26, 2005**

Sentry Software is releasing version 1.0.01 of the Blackout Knowledge Module® for PATROL® product. These release notes provide information about the enhancements and resolved problems in this release. The information in this document supplements and supersedes information in the Blackout KM product manuals.

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## What's New

Description
<p>A new SEN_BO_COMMIT class has been added to the package. When loaded, this class allows the PATROL administrator to commit the Blackout KM from the Developer Console to the Agents.</p> <p>The SEN_BO_COMMIT class does not need to be loaded in normal operation of the product and it is not included in the KML file.</p> <p><b>Warning: It is strongly recommended not to use the “Commit KM” mechanism to distribute KMs over a network.</b></p>
<p>On-line help has been added.</p>
<p>The product has been certified BMC Software MarketZone Product by Veritest</p>

## What's Changed

Description
<p>The “No Threshold” blackout method has been greatly improved to handle parameters that are dynamically activated by a KM. The “No Threshold” blackout method now disables thresholds on all of the parameters of an instance, even if these parameters are not activated when the blackout starts.</p> <p>This is extremely useful to blackout classes like the NT_SERVICES class that dynamically activates the SvcDown parameter when it detects a failed service.</p> <p>“No threshold” is now the recommended method when blackouting one or more instances of a particular class.</p>
<p>In some case, when thresholds were manually modified, some thresholds options were incorrectly set back at the end of the blackout when using the “no threshold” method.</p>

## Corrected problems

Tracking number	Description
	The blackout start and stop hour were not always properly displayed in the “Show settings” Menu command.

## Open Issues and Resolutions

None.

## Product Documents

The following documents support the product:

- *Blackout Knowledge Module for PATROL by Sentry Software – User Guide*
- *Blackout Knowledge Module for PATROL by Sentry Software – Installation Guide*
- *Blackout Knowledge Module for PATROL by Sentry Software – Reference Guide*

To view the latest Sentry Software books and release notes, visit the Support Web page at <http://www.sentrysoftware.net/support.asp>

## Customer Support

If you have problems with or questions about a Sentry Software product, go to the Sentry Software Support page at <http://www.sentrysoftware.net/support.asp>. You can view and download product documents, release notes, frequently asked questions, and related information from the Support Web site.

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Sentry Software  
24, rue Salomon de Rothschild, 92150 Suresnes, France