



Release Notes

Blackout Knowledge Module® for PATROL® by Sentry Software™

Version 1.1.01

October, 2006

Sentry Software is releasing version 1.1.01 of the Blackout Knowledge Module® for PATROL® product. These release notes provide information about the enhancements and resolved problems in this release. The information in this document supplements and supersedes information in the Blackout KM product manuals.

The following topics are discussed:

| | |
|---|---|
| The following topics are discussed: | 1 |
| What's New | 2 |
| What's Changed | 2 |
| Corrected problems | 2 |
| Open Issues and Resolutions..... | 3 |
| Product Documents | 3 |
| Customer Support..... | 3 |

What's New

These topics describe the major new features of this product.

New Menu Commands

None.

Miscellaneous new features

None.

What's Changed

| Description |
|--|
| The "Start blackout" KM command does not use the PATROL default account anymore. The PATROL agent account is now used to avoid access right issues. |
| The export configuration feature has been greatly optimized and changed to avoid access rights issues. |
| New configuration variable "/SENTRY/BLACKOUT1/noPrefix". When set to '1', no "Blackout: " prefix will be added to Blackout instance labels. |
| When a "no threshold" blackout is running, the configuration variable "SENTRY/BLACKOUT1/configurationAltered" is set to '1' to let users no that the PATROL Agent configuration has been modified. |

Corrected problems

| Tracking number | Description |
|-----------------|--|
| | Fixed an issue with the "no thresholds" blackout method that sometimes left empty thresholds in the configuration, preventing the thresholds from the ".KM" file to be set back automatically. |
| | If the Event Management KM is loaded on the server, the Blackout KM now prevents parameters from being activated during a blackout period of type "no thresholds". This is done to |

| Tracking number | Description |
|-----------------|--|
| | avoid alerts being triggered during a blackout. |
| | Blackout instance list of 2047 characters or more (extremely large blackouts) were truncated, leading to incomplete blackouts. |
| | Blackouts of type “no thresholds” and “no collect” can now be applied on the same BMC Performance Manager Monitoring Studio instance at the same time. |

Open Issues and Resolutions

None.

Product Documents

The following documents support the product:

- *Blackout Knowledge Module for PATROL by Sentry Software – User Guide*
- *Blackout Knowledge Module for PATROL by Sentry Software – Installation Guide*
- *Blackout Knowledge Module for PATROL by Sentry Software – Reference Guide*

To view the latest Sentry Software books and release notes, visit the Support Web page at <http://www.sentrysoftware.net/support.asp>

Customer Support

If you have problems with or questions about a Sentry Software product, go to the Sentry Software Support page at <http://www.sentrysoftware.net/support.asp>. You can view and download product documents, release notes, frequently asked questions, and related information from the Support Web site.

Copyright 2005 Sentry Software, or licensors. All rights reserved.

BMC Software, the BMC Software logos, and all other BMC Software product or service names are registered trademarks or trademarks of BMC Software, Inc.

All other trademarks belong to their respective companies.

Sentry Software considers information included in this documentation to be proprietary and confidential. Your use of this information is subject to the terms and conditions of the applicable End User License Agreement for the product and the proprietary and restricted rights notices in the product documentation.

Sentry Software
24, rue Salomon de Rothschild, 92150 Suresnes, France