

Installation Utility

Version: 7.5.51

April 21, 2006

BMC Software is releasing version 7.5.51 of the installation utility. These release notes provide information about the enhancements and resolved problems in this release. The information in this document supplements and supersedes information in the *Installation Utility Reference Manual*.

The following topics are discussed:

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What's new

These topics describe the major new features of this product.

Support for Solaris x86

The installation utility now supports Solaris 10 32- and 64-bit x86 platforms.

The following additional download file was added for users who are installing on this platform:

SOLARIS_x86 for Solaris 10 x86 platforms

For users who are downloading on Solaris SPARC platforms, the download file for that platform has been changed to differentiate it from the SOLARIS x86 download file. Select the following download file for Solaris SPARC:

SOLARIS for Solaris Sparc platforms

Open issues and resolutions

This section describes issues that remain open in this release. The table lists the tracking number if one has been assigned to the issue.

Tracking Number	Issue
531134	When installing with multiple CDs, do not use \$HOME as the temporary directory and do not switch temporary directories during the installation process.
514557	<p>After a successful product installation using a sudo-privileged account, the product fails to start.</p> <p>Workaround: If sudo is not configured properly, the installation utility cannot launch the root scripts required to configure the product after the installation is complete. Before you start your product installation, make sure sudo is configured as described in the <i>Installation Utility Reference Manual</i>. If you do encounter this problem, you must run configuration scripts manually. The installation utility creates a log file that lists all the root scripts that should be run during an installation session. You can use this log file to determine which root scripts you will need to run. By default, the log file is located in the \$HOME/BMCINSTALL directory and uses the following naming convention: <i>computername_timestamp.log_rootscripts</i>.</p>

Product documents

The following documents support the product:

- ***Installation Utility Reference Manual***

To view the latest BMC Software books and product notices (release notes, flashes, and technical bulletins), visit the Customer Support Web page at http://www.bmc.com/support_home. To receive e-mail messages that direct you to new notices, subscribe to proactive notification on the Customer Support Web page.

Customer support

If you have problems with or questions about a BMC Software product, go to the BMC Software Customer Support page at http://www.bmc.com/support_home. You can view or download product documents, find answers to frequently asked questions, and locate product zaps and patches. If you do not have access to the web and you are in the United States or Canada, contact BMC Software Customer Support at 800 537 1813. Outside the United States or Canada, contact your local BMC Software office or agent.

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