
PATROL[®] for CA ARCserve[®] Backup by OTL Software

Release Notes

Version 1.4.00

May 13, 2011



These release notes contain more up-to-date information that may supplement or supersede information found in the PATROL[®] for CA ARCserve[®] Backup by OTL Software User Guide.

The following topics are discussed:

Topic	Page
What's New	2
What's Changed	2
Known Issues and Workarounds	3
Corrected Problems	3
Open Problems	3
Product Installation	3
Product Documents	4
Where to Get the Latest Product	4

BMC Software, the BMC Software logos, and all other BMC Software product or service names are registered trademarks or trademarks of BMC Software, Inc.; CA ARCserve Backup is a registered trademark of CA. All other third party logos and product/trade names are registered trademarks or trademarks of their respective companies. Copyright © 2011 OTL Software Limited, as an unpublished work. All rights reserved.

What's New

Version 1.4.00

These topics describe the new features and enhancements added in this version of PATROL[®] for CA ARCserve[®] Backup by OTL Software.

Compatible with BMC ProactiveNet Performance Management v2.8

The BMC ProactiveNet Performance Management Portal integration is rebuilt using the latest SDK for Portal v2.8 and threshold settings are more appropriately configured.

Support for BMC Installation Utility

Additional installation files are included in the download to support *Installation Utility*.

What's Changed

Version 1.4.00

These topics describe the changes included in this version of PATROL[®] for CA ARCserve[®] Backup by OTL Software.

Product Renaming

The KM is renamed to reflect the ARCserve BrightStor toARCserve Backup renaming.

Updated Documentation

The User Guide is updated to describe all the above new features.

Known Issues and Workarounds

This section lists all known issues with this release of PATROL for CA ARCserve Backup, and their workarounds.

The PATROL for CA ARCserve Backup does not support csh. The KM and Patrol user accounts on UNIX platforms must not be configured to use csh.

If the PATROL Agent version on the managed system is earlier than V3.5.30, PATROL Central Consoles does not display KM icons or images correctly.

If the PATROL Central - Web edition version is earlier than V7.5.50, the context sensitive online help gives an error message.

Corrected Problems

Version 1.4.00

The following problems were reported in earlier releases and have been corrected in this version of PATROL for CA ARCserve Backup.

Problem Number	Corrected Problem	New Behavior
3114	Recent jobs are not created	Code changed to create all job instances
3128	ARC_SETUP icon does not appear	All possible registry paths are searched through.

Open Problems

There are no problems open for this release of PATROL[®] for CA ARCserve[®] Backup by OTL Software.

Product Installation

Installation instructions are provided in PATROL[®] for CA ARCserve[®] Backup by OTL Software *User Guide*.

Product Documents

The following documents support the product:

Document	Publication Date
<i>PATROL for CA ARCserve Backup User Guide</i>	May 13, 2011
<i>PATROL for CA ARCserve Backup Release Notes</i>	May 13, 2011

Where to Get the Latest Product

Click [here](#) to check the latest versions of PATROL[®] for CA ARCserve[®] Backup by OTL Software from OTL Software web site.